

Certificate of Warranty for Big Wave Pop Up Displays

Northwest Creative Imaging, LLC

Limited Lifetime Warranty Details for Big Wave Pop Up Displays

Big Wave Pop Up Displays

Every Big Wave pop up display sold by Northwest Creative Imaging, LLC is guaranteed for the lifetime of the display limited to direct manufacturing defects. The warranty only extends to the original company, organization, or individual that purchased the display. This warranty insures that any manufacturing defect or failure of the frame structure under normal use conditions will be covered at no cost to the customer. The warranty is honored by both the manufacturer of the product and Northwest Creative Imaging. The warranty does not cover damage inflicted from misuse of the product, shipping damage, or theft. Manufacturing defects will be assessed by the manufacturer to determine if the damage will be covered.

Other Details

All warranty claims will be handled directly through Northwest Creative Imaging LLC. Standard lead time for a frame repair is 7-10 business days. Parts can be shipped out in 1-2 days if the customer decides to repair the frame themselves. This warranty is only for the frame structure of the display. If the frame is damaged in transport please make a claim within 72 hours of delivery to insure the shipping company will reimburse your cost.

Matt Nixon

Owner

Northwest Creative Imaging, LLC

